

Calling Features User Guide



Granite State

COMMUNICATIONS™

reliable neighbors

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NOTE: Voice Mail and Single Number Service user guides and video demos are available in the Customer Resources section of our website myGSC.com.

Contacting Us

Mailing Address

Granite State Communications
600 South Stark Highway
P.O. Box 87
Weare, NH 03281

Phone

603-529-9911 or 1-800-559-9900 (outside NH)

Fax

603-529-1022

Email

info@myGSC.com

Website

www.myGSC.com

Before You Begin

Here are a few tips to assist you in using this guide:

- The touch call/touch-tone pad is the numbered push-button pad you use to dial.
- With some calling services, you will be instructed to press either the star key or the pound key. These keys are located to the left and right of the zero key on your touch call/touch-tone pad.
- The button that disconnects your call when you hang up the telephone is called the switchhook. When the instructions read “press and release the switchhook,” you are to press down the switchhook for only one second.
- If your phone has a “FLASH” button, you can use it instead of the switch hook.
- If your telephone has a pulse/tone switch and you subscribe to touch call/touch-tone service, place the switch on tone. If you have rotary dial service, place the switch on pulse. If you are not sure which service you have, please call Customer Care at 603-529-9911.

Call Blocking Features

Selective Blocking

If you are experiencing unwanted calls to 900 numbers, Selective Blocking service will prevent any attempt to dial a number with a 900 area code.

One time set-up fee: **\$8.15** (no monthly charge)

Per-Call Blocking

Prevent your telephone number from being displayed to the person receiving your call.

Press *67 (rotary phones dial 1167). Dial the number you're calling as usual. The person you've called will not be able to see your number displayed on their telephone display screen. Instead a 'P' or 'private' will be displayed.

There is no charge to use Per-Call Blocking.

Note: You must dial *67 before each call that you place. Otherwise, your phone number will be released to the person receiving your call.

Line Blocking

Line Blocking automatically prevents the display of your telephone number on a Caller ID display device on all calls you originate.

To deactivate Line Blocking on a call-by-call basis press *82 (rotary phones dial 1182).

An automated Line Blocking test line is available to verify the status of Line Blocking on your line. The toll-free test number is 1-888-599-2927.

One-time set-up fee: **\$8.15** (no monthly charge)

Note: Line Blocking does not prevent the transmission of your number when you place a call to 800, 855, 866, 877, 888, and 900 numbers, or on calls made to Enhanced 9-1-1 (where available).

Call Blocking Features - Cont'd

Block the Blocker

Block the Blocker enables your phone to disregard calls from callers who have blocked their telephone numbers. These are the calls that appear as “Anonymous”, “Private”, or “Blocked” on your Caller ID display unit. Your phone won't even ring when a call from a blocked number is placed to your line. This feature will save you countless interruptions from telemarketers who have blocked their numbers from being displayed on your Caller ID box.

How Do I Use Block the Blocker?

To turn the service on: Press *77 (rotary phones dial 1177). Once the service is activated the caller will hear the following message: “We're sorry, private calls are not accepted by this number. To complete your call, hang up, pick up again, press *82 (rotary phones dial 1182), then dial the number.”

To turn the service off: Press *87 (rotary phones dial 1187).

Note: You may also see the words “Unavailable”, “Unknown”, or “Out of Area” on your Caller ID box. These indicate that the call is coming from an area that cannot provide the name or number they are calling from at this time. These numbers cannot be blocked.

Monthly Rate:

\$2.25 per month

Free to Caller ID subscribers

Call Blocking Features - Cont'd

Selective Call Rejection

Block unwanted calls from disturbing you. Block certain calls from ringing at all. Callers who are on your rejection list will hear an announcement that your number is not accepting calls at this time. All other calls will ring through as usual.

How Do I Use Selective Call Rejection?

Press *60. Follow the voice instructions and dial 3. This will turn the feature on (if the feature is currently off), or turn the feature off (if it is currently on).

To hear the phone numbers on your list: Dial 1. After the list is read, voice instructions will follow.

To add a number to your list: Press #. Follow the voice instructions. You can store up to 32 phone numbers on your rejection list.

To add the last caller to your rejection list: Press # and then 01# when prompted.

To remove a number from your list: Press *. Follow the voice instructions to remove any or all of those numbers from your rejection list.

Note: Selective Call Rejection works with most phone numbers, but is subject to network compatibility restrictions. You may press 1, 0, #, or * at any time to bypass voice instructions. The list you create here is separate from any other lists you may be using for Distinctive Ringing, Selective Call Forwarding, Selective Call Acceptance, and similar services.

Monthly Rate: \$2.25

Call Blocking Features - Cont'd

Selective Call Acceptance

Now you can protect your quiet time yet still be reached by those who matter most. Simply instruct your telephone to only ring for the callers you've specified. All others get a message suggesting they call back later - and your phone stays quiet.

Selective call acceptance gives you total control over the number of calls you receive whether it be during the evening, a baby's nap or whenever.

How Do I Use Selective Call Acceptance?

Press *64. Follow the voice instructions and dial 3. This will turn the feature on (if the feature is currently off), or turn the feature off (if it is currently on).

To hear the phone numbers on your list: Dial 1. After the list is read, voice instructions will follow.

To add a number to your list: Press #. Follow the voice instructions. You can store up to 32 phone numbers on your acceptance list.

To add the last caller to your acceptance list: Press # and then 01# when prompted.

To remove a number from your list: Press *. Follow the voice instructions to remove any or all of those numbers from your acceptance list.

Note: Selective Call Acceptance works with most phone numbers, but is subject to network compatibility restrictions. You may press 1, 0, #, or * at any time to bypass voice instructions. The list you create here is separate from any other lists you may be using for Distinctive Ringing, Selective Call Forwarding, Selective Call Rejection, and similar services.

Monthly Rate: \$2.25

Caller ID & Caller Name

Caller ID and Caller Name

It's easy to see who's calling with Caller ID and Caller Name!

Caller ID shows you the phone number, date, and time of the call on your display unit. Caller Name gives you these same features plus the name of the caller. Caller ID and Caller Name let you know who's calling before you pick up the phone so that you can eliminate unnecessary interruptions. It will even tell you who called while you were away.

How Do I Use Caller ID and Caller Name?

When you receive a call, wait for one complete ring. If you have Caller ID the telephone number will appear on your screen. If you have Caller Name, the telephone number and caller's name will appear on your screen.

If you choose to answer the call, the caller's information will remain on the screen until you or the caller hangs up.

If you choose not to answer the phone, the caller's information will be saved in memory so you can see who called.

*Subscription to Caller ID and Caller Name requires the purchase of a display telephone, or an add-on display unit. If the letter 'P' or 'private' appears on your screen, the caller may have blocked the display of their number by pressing *67 before placing the call. If an 'O' or 'out of area' appears, the caller is in an area that does not support Caller ID service.

Monthly Rate:

Caller ID: \$6.00

Caller Name: \$6.95

Call Forwarding Features

Call Forwarding

Let your calls follow you. Call Forwarding lets you program your calls to ring at another number. Each time a call is forwarded, your phone will make one short ring. Great for business people who want to catch after-hours calls at home. You can forward calls for any length of time without interfering with your ability to make outgoing calls.

We also offer Single Number Service which lets you forward calls to up to six numbers of your choosing. A call to your home can also ring your office and cell phone at the same time.

How Do I Use Call Forwarding?

To turn the service on: Press *72 (rotary phones dial 1172). Listen for the dial tone, then dial the number that you want your calls forwarded to.[‡] When the phone is answered, your Call Forwarding is in effect.

If the line is busy or if there is no answer, hang up and repeat the steps above. You will hear a confirmation tone to let you know your Call Forwarding is working.

To turn the service off: Press *73. Listen for the confirmation tone, then hang up. Your Call Forwarding is now off and calls will ring normally on your phone.

[‡]**Note:** When forwarding to a telephone number outside of New Hampshire, dial "1" plus the area code and number. You are responsible for the cost of each call forwarded that has a long distance charge associated with it.

Monthly Rate: \$2.25

Call Forwarding Features - cont'd

Call Forwarding Busy

Call Forwarding Busy forwards your calls to a designated telephone number when your line is in use. Callers trying to contact you will automatically be forwarded to the selected number without encountering a busy signal. Call Forwarding Busy can be activated or deactivated simply by dialing an activation code.

How Do I Use Call Forwarding Busy?

To turn the service on: Press *90 (rotary phones dial 1190). Listen for the dial tone, then dial the number that you want your calls forwarded to.[±] When the phone is answered, your Call Forwarding Busy is activated.

If the line is busy or if there is no answer, hang up and repeat the steps above. You will hear a confirmation tone to let you know your Call Forwarding Busy is working.

To turn the service off: Press *91. Listen for the confirmation tone, then hang up. Your Call Forwarding Busy is now off and calls will ring normally on your phone.

[±]**Note:** When forwarding to a telephone number outside of New Hampshire, dial "1" plus the area code and number. You are responsible for the cost of each call forwarded that has a long distance charge associated with it. If you have call waiting, you must deactivate this service for call forward busy to work. Call waiting may be deactivated on a per call basis by pressing *70 followed by the number you wish to call.

Monthly Rate: \$2.25

Call Forwarding Features - Cont'd

Call Forwarding No Answer

Call Forwarding No Answer allows you to forward your calls to a designated telephone number when you are unable to answer your phone. You determine the number of rings (2-9) before a call is forwarded, allowing you to answer the call or let it forward as designated. Call Forwarding No Answer can be activated or deactivated simply by dialing an activation code.

How Do I Use Call Forwarding No Answer?

To turn the service on: Press *92 (rotary phones dial 1192). Listen for the dial tone, then dial the number of rings (from 2 to 9) to be allowed before the call is forwarded. Then dial the number that you want your calls forwarded to.[‡] When the phone is answered, your Call Forwarding No Answer is activated.

If the line is busy or if there is no answer, hang up and repeat the steps above. You will hear a confirmation tone to let you know your Call Forwarding No Answer is working.

To turn the service off: Press *93. Listen for the confirmation tone, then hang up. Your Call Forwarding No Answer is now off and calls will ring normally on your phone.

[‡]**Note:** When forwarding to a telephone number outside of New Hampshire, dial "1" plus the area code and number. You are responsible for the cost of each call forwarded that has a long distance charge associated with it.

Monthly Rate: \$2.25

Call Forwarding Features - Cont'd

Selective Call Forwarding

Selective Call Forwarding lets you tell your telephone which calls to forward - and which calls not to. Important calls will ring through to wherever you're spending your time, but you won't be bothered by all the rest! Each time a call is forwarded, your phone will make one short ring. Your phone can still be used to make outgoing calls.

How Do I Use Selective Call Forwarding?

To turn the service on: Pick up the handset and listen for the dial tone. Press *63. Follow the voice instructions and dial 3 to turn the feature on (if it is currently off), or turn the feature off (if it is currently on).

To enter your "Forward-to" number: The first time you turn on the service, you'll be asked to enter the number to which you'd like your important calls forwarded.± From then on, the system will simply remind you of the current "forward-to" number. If the current number is correct, dial 1. If you wish to change the current "forward-to" number, dial 0 and then follow voice instructions.

To hear the phone numbers on your list: Dial 1. After the list is read, voice instructions will follow.

To add a number to your list: Press #. Follow the voice instructions. You can store up to 32 phone numbers on your forward list.

To add the last caller to your forward list: Press # and then 01#.

To remove a number from your list: Press *. Follow the voice instructions to remove any or all of those numbers from your forward list.

Call Forwarding Features - Cont'd

Selective Call Forwarding - Cont'd

To hear instructions again: Dial 0.

When someone calls: If your service is turned on, and the caller is on your forward list, the call will be rerouted to your “forward-to” number. If the caller is not on your forward list, the call will ring at your home as usual.

Note: You may press 1, 0, #, or * at any time rather than waiting for the voice instructions. The list you create here is separate from any other lists you may be using for Distinctive Ringing, Selective Call Acceptance, Selective Call Rejection, and similar services.

[‡]**Note:** When forwarding to a telephone number outside of New Hampshire, dial “1” plus the area code and number. You are responsible for the cost of each call forwarded that has a long distance charge associated with it.

Monthly Rate: \$2.25

Call Return

Call Return

The next time the telephone rings while you're in the tub or walking out the door, don't make a mad dash. Let Call Return retrieve any call you didn't catch in time.

How Do I Use Call Return?

When you miss a call, pick up the handset and listen for a dial tone. Press *69. Your phone will redial the last number that called you, including a call that came in on Call Waiting. If the line is busy, your phone keeps trying for up to thirty minutes and rings you when it's free. A special callback ring alerts you if the line becomes free (some phones ring normally). When you pick up the phone, the call is automatically placed.

To cancel: Depress and quickly release the 'switchhook' or 'flash' button. Listen for a special dial tone. If you've already hung up, lift the handset and listen for a normal dial tone. Press *89. Listen for the confirmation tone or announcement and hang up.

Note: Call Return does not work on toll free or 900 numbers, numbers outside 603 area code, or on lines where Call Forward and some other calling features have been activated.

Per Activation: \$0.50 - maximum monthly charge of \$4.50

or

Monthly Rate: \$3.25 - unlimited usage

Call Trace

Call Trace

Don't let obscene callers harass you! Call Trace will record the telephone number of the caller at the telephone company. At your request, the police can use the traced number to locate the bothersome caller.

How Do I Use Call Trace?

When you get a nuisance call, simply hang up. Pick up the handset again and listen for dial tone. Press *57. Listen for a confirmation announcement that tells you the last call has been traced. Hang up.

The number you traced will be recorded at the phone company. If you decide to follow up on the matter, we'll provide the traced number to the local authorities.

Note: Call Trace must be used immediately after you hang up on the call you want traced. If you get another call, or hear a Call Waiting tone first, you will trace the wrong call. In some areas, after you dial *57, you'll hear an announcement confirming that the call can be traced followed by voice instructions to dial an additional code to trace the call.

Per Successful Trace: \$3.00

Call Waiting

Call Waiting

Don't miss another important call. Call Waiting alerts you to incoming calls when you're on the phone. A quick depression of the 'switchhook' or flash button allows you to put the first call on hold to answer the second.

How Do I Use Call Waiting?

When you're on the phone, a special tone tells you a second call is waiting.

To answer a waiting call: Simply press and quickly release the 'switchhook' or flash button while you're connected with the second caller.

If you choose not to answer the incoming call: You'll hear two special tones to remind you of the waiting call. The person calling hears a normal ring.

To alternate between callers: Simply press and quickly release the 'switchhook' or flash button. While you talk with one caller, the other will automatically be placed on hold. Each conversation remains private.

To hang up with either caller: Hang up. Your phone will ring. When you answer, you'll be connected with the remaining caller.

Call Waiting can be deactivated on a per call basis: Pick up the handset and listen for dial tone. Press *70 then dial the number you wish to call. When you hang up, Call Waiting will automatically be reactivated.

Monthly Rate: \$3.25

Call Waiting ID

Call Waiting ID

Call Waiting ID gives you the number of an incoming call when you are on the phone. Call Waiting ID with Name gives you the name and number of the caller. These features give you the power to decide if you want to continue with your current conversation or pick up the incoming call.

How Do I Use Call Waiting ID and Call Waiting ID with Name?

When you're on the phone, a special tone tells you a second call is waiting (unlike ordinary Call Waiting, the person you are talking to will be able to hear the call waiting tone).

The caller's information will appear on your Caller ID display unit.

If you choose to answer a waiting call: Simply press and quickly release the 'switchhook' or flash button on your telephone. Your first caller is automatically put on hold while you're connected to the second caller.

If you choose not to answer the incoming call: You'll hear two special tones to remind you of the waiting call. The person calling hears a normal ring. Their information will be saved in memory in your Caller ID box.

To alternate between callers: Simply press and quickly release the 'switchhook' or flash button. While you talk with one caller, the other will automatically be placed on hold. Each conversation remains private.

To hang up with either caller: Hang up. Your phone will ring. When you answer, you'll be connected with the remaining caller.

*Customers must subscribe to Call Waiting.

**Call Waiting ID and Call Waiting ID with Name require a special display unit. Regular Caller ID display units and telephones may not be compatible.

Monthly Rate

Call Waiting ID: \$6.00

Call Waiting ID with Name: \$6.95

MultiRing

MultiRing

You can have a special ring just for your calls. MultiRing allows you to have two telephone numbers assigned to the same line, each with its own distinctive ring. You can assign one number solely to your children, or assign one to a home business and one to the family.

You'll know which telephone number was dialed by the sound of the ring.

If you have Call Waiting you will get a distinctive Call Waiting tone.

Monthly Rate: \$3.25

Priority Ringing

Priority Ringing

Get important calls, even when you're on the phone. When you get a call from a number on your VIP list, you'll hear a special ring. If you have Call Waiting you'll hear a special Call Waiting tone while you're on another call. All other calls are signaled by a normal ring or tone.

How Do I Use Priority Ringing?

Press *61. Follow the voice instructions and dial 3. This will turn the feature on (if the feature is currently off), or turn the feature off (if it is currently on).

To hear the phone numbers on your list: Dial 1. After the list is read, voice instructions will follow.

To add a number to your list: Press #. Follow the voice instructions. You can store up to 32 phone numbers on your VIP list.

To add the last caller to your VIP list: Dial # and then 01# when prompted.

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Priority Ringing - Cont'd

To remove a number from your list: Press *. Follow the voice instructions to remove any or all of the numbers.

Note: You may press 1, 0, #, or * at any time to bypass voice instructions.

Monthly Rate: \$2.25

Repeat Dialing

Repeat Dialing

Hate having to dial again and again when the person you're calling is on the telephone? With Repeat Dialing, your telephone can check the busy line for up to 30 minutes, leaving you free to do whatever you want.

How Do I Use Repeat Dialing?

When you hear a busy signal, hang up. Then pick up the handset and listen for a dial tone and press *66. Your phone will keep trying the number for up to thirty minutes, and ring you when it's free. A special callback ring alerts you when the line becomes free (some phones ring normally). When you pick up the phone, the call is automatically placed.

To cancel: Depress the 'switchhook' and release. Listen for a special dial tone. If you've already hung up, lift the handset and listen for a normal dial tone. Press *86. Listen for the confirmation tone or announcement and hang up.

Note: This service does not work on 800, 855, 866, 877, 888, and 900 numbers, numbers outside the specified service area, or on lines where Call Forward and some other call services have been activated. Repeat Dialing can check as many as thirty-one lines at once for you. To know which call is being completed, you must subscribe to Caller ID service.

Per Activation: \$0.50 - maximum monthly charge of \$4.50

or

Monthly Rate: \$2.25 - unlimited usage

Speed Calling

Speed Calling

Speed Calling is fast and easy! You can enter up to eight telephone numbers, local or long distance, into your Speed Calling directory. Then you can reach those people by dialing just one digit.

How Do I Use Speed Calling?

To enter a number into your Speed Calling list: Press *74 and wait for dial tone. Dial a one-digit speed code (choose any number from 2 through 9), then dial the telephone number you wish to assign to that speed code (for long distance calls, include '1' plus area code). Press the # key, then listen for the confirmation tone.

To call someone on your Speed Calling list: Dial the one-digit speed code, then press the # key.

To change your Speed Calling list: Press *74. Listen for the dial tone. Dial the one-digit speed code you wish to change. Listen for the cancellation tone, and then the dial tone. Now you can enter a new number into your Speed Calling list by following the instructions above.

Monthly Rate: \$2.25

Three-Way Calling

Three-Way Calling

Talk with two people in different places at the same time. When you're talking with one person, you can add a third person to the call. It's easy to coordinate family schedules or hold a telephone conference with business colleagues.

How Do I Use Three-Way Calling?

To add a third person to the call: Press and quickly release the 'switch-hook' to place the first person on hold. When you hear dial tone, dial the second person's phone number. When the second person answers, you can talk privately before making it a three-way conversation.

To make a three-way conversation: Press and quickly release the 'switch-hook'. You can now talk with both people at the same time.

To cancel a three-way conversation: If the third person did not answer or you wish to disconnect them, simply press and quickly release the 'switch-hook' two times. You'll be reconnected to the person holding. Or if either party hangs up, you can continue talking with the remaining person.

Monthly Rate: \$3.25

Warm Line

Warm Line

Be prepared in emergency situations. Warm line could be your safety net when injury or panic makes it difficult to dial an emergency number. Working parents can feel confident that their children, parents, or sick relatives can easily reach help in emergency situations. With the Warm Line feature, just 30 seconds after the telephone is taken off the hook, it automatically dials a pre-designated number.

How Do I Use Warm Line?

Lift the handset and wait 30 seconds. The pre-designated number is automatically dialed.

To prevent automatic dialing: Begin dialing within 30 seconds after lifting the handset.

You must select the telephone number to be dialed when you sign up for Warm Line Service. To change this number, contact Granite State Telephone at 603-529-9911 or 1-800-559-9900 (within New Hampshire).

Monthly Rate: \$2.25

Line Protection & Line Protection Plus

Line Protection

If your telephone line gives you trouble, line protection has you covered. With Line Protection and Line Protection Plus, you can have the security of knowing that your lines are insured against damage. Simply call us and we will send a trained repair technician to your home or office (key systems not included), free of charge, to diagnose the trouble.* We will repair or replace faulty wires and jacks at no cost to you.** If you need extensive repair, we will give you a free estimate and offer helpful advice.

Line Protection Plus

Line Protection Plus includes all of the above services, plus Granite State Telephone will provide you with a loaner phone for up to sixty days if your telephone needs to be repaired or replaced by the manufacturer.

*Some restrictions apply.

**You will be asked to test your telephone line first, if it is equipped with a Network Interface Device.

Line Protection:	\$2.00 per month
Line Protection Plus:	\$2.50 per month

Line Protection and Line Protection Plus Terms & Conditions:

1. Performance of Maintenance: Granite State Telephone agrees to maintain and repair inside wire and telephone jacks for customers who are paying the monthly maintenance charge per access line (per billed telephone number). This maintenance and repair service option is called Line Protection.

Inside wire includes the telephone wire within the premises and the wire located outside of the premises to the point where it connects to the telephone company line. This point of connection will be at the Network Interface Device (NID) or a protector and is considered the point of demarcation.

Line Protection covers normal wear and tear, deterioration, and damage to the inside wire and jacks. Line Protection will cover off-premises extensions located on the same continuous property. In some instances it may be necessary to relocate the inside wire during repair. For example, if it is determined that trouble in the inside wire is in the wire that runs through the attic, repair of the inside wire may be handled by rerouting the inside wire rather than repairing the defective wire in the attic.

Some apartment/condominium owners may refuse to allow Granite State Telephone to repair the inside wire and jacks on the premises. In that event, Granite State Telephone will refund all money paid by the customer to Granite State Telephone for Line Protection at that location. Customers should consult with their apartment/condominium management prior to ordering Line Protection

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Line Protection & Line Protection Plus - Cont'd

to determine if the management of the apartment/condominium will allow Granite State Telephone to repair inside wire and jacks on the premises; if not, the customer should not order Line Protection.

Line Protection does not cover willful damage, requests for relocations, replacement or installation of wire and jacks, or repair of substandard installations of inside wire, such as inside wiring consisting of speaker wire or non-telephone cabling or wire. Line Protection also does not cover telephone instruments or telecommunications equipment (e.g. external bells, answering machines), or telephone cords between the telephone instrument, jack, or other connection on the premises.

In those cases where more than one access line services the same premises, Line Protection will be available only when all access lines terminating at the premises are covered by a Line Protection agreement. Inside wire and jacks in boats, recreational vehicles, and any temporarily located vehicles are not eligible for Line Protection.

Line Protection Plus includes all of the above plus Granite State Telephone will provide a loaner phone for up to sixty days if the telephone needs to be repaired or replaced by the manufacturer.

2. Payment and changes in Terms and Conditions: Line Protection and Line Protection Plus will be billed at Granite State Telephone's current rates and charges. Please contact Customer Service to obtain the current rates and charges.

Granite State Telephone may elect to change the terms and conditions, including price, under which Line Protection and Line Protection Plus are provided. Customers will be notified in advance of any changes. If a customer elects not to continue Line Protection and Line Protection Plus under the changed terms and conditions, it is the customer's responsibility to notify Granite State Telephone.

3. Limitation of Remedies and Liabilities: Granite State Telephone's liability to the customer for the damages, regardless of the form of action, shall not exceed the lesser of (a) actual direct damages which are proven, or (b) two years' charges for Line Protection and Line Protection Plus.

Granite State Telephone shall not be liable in any way for delay, failure in performance, loss, or damage due to any cause beyond its reasonable control.

4. Termination: This agreement shall remain in effect for as long as Line Protection and Line Protection Plus are offered by Granite State Telephone and as long as the customer pays the charges for the service. Granite State Telephone may cease offering Line Protection and Line Protection Plus at any time following thirty (30) days notice to the customer.

5. General Provisions: These terms and conditions shall be interpreted under the laws of the State of New Hampshire. Orders for Line Protection and Line Protection Plus may be taken over the telephone and these terms and conditions summarized for the customer. All customers ordering Line Protection or Line Protection Plus will be mailed a copy of these terms and conditions.

6. Disclaimer of Warranties: Granite State Telephone disclaims any and all implied warranties, including without limitation, lost profits and loss, damage or expense directly or indirectly arising from the customer's use of or inability to use the installed or repaired premises wiring either separately or in combination with other equipment.

Quick Reference Guide

Use the switchhook/hang-up button/FLASH button for Call Waiting, Call Waiting ID, Caller ID and Three-Way Calling.

When using a rotary dial phone

- Dial 1-1 instead of pressing #.
- Wait four seconds instead of pressing #.

Feature	To Use	To Cancel
Block the Blocker	*77	*87
Call Forwarding	*72	*73
Call Forwarding Busy	*90	*91
Call Forwarding No Answer	*92	*93
Call Return	*69	*89
Call Trace	*57	
Cancel Call Waiting	*70	Hang Up
Cancel Line Blocking	*82	Hang Up
Per Call Blocking	*67	Hang Up
Priority Ringing	*61	*61
Repeat Dialing	*66	*86
Selective Call Acceptance	*64	*64
Selective Call Forwarding	*63	*63
Selective Call Rejection	*60	*60
Speed Calling	74#	

For help, call 800-559-9900. Information in this User Guide is also available online at www.myGSC.com.